

Salute to Work!
E-Newsletter
Trans India Law Associates
New Delhi
www.tila.in

Newsletter Edition: 14

Date of Issue: 11th May 2021

ELECTRICITY RIGHTS OF CONSUMER RULES

In September, last year, the Union Power Ministry introduced the Draft Electricity (Rights of Consumers) Rules, 2020, which for the first time recognized and granted the right of electricity to consumers.

Lack of access to electricity for very long as per activists has been considered to be a violation of the principles for promoting equality and an adequate standard of living as outlined in the Declaration Human Rights. The primary reason for this is that energy has over time become a very essential part of life. Right from providing opportunity, reducing poverty to increasing the standard of living access to electricity does it all.

The Draft Electricity (Rights of Consumers) Rules 2020 comes as a major step forward towards safeguarding this right. In India the electricity sector is largely monopolized by government or private players leaving little to zero choice to the consumers in terms of an alternative in case of poor service. The rules have been set to ensure continuous supply of electricity unless otherwise stated and to provide a minimum standard of service.

Features of the rules include:

- Supply of electricity/ Reliability of usage- As per the rules the State Government Electrical Commissions shall specify the number and duration of power outages. A power

Trans India Law Associates, Advocates & Legal Consultants

Office: TILA SUITE, JA-120, DLF Tower - A, Jasola District Center, New Delhi-110025
Chamber: TILA Chamber No. 555, New Delhi Court Complex, New Delhi-110 001
Tel.: 91-11-26943664, Fax.: 91-11-26970075 Whatsapp: +91 9810070075

info@tila.in www.tila.in

NEW DELHI | Associates/Consultants all over India & Abroad

Bangladesh/ Cameroon/ China/ Myanmar/ Nepal/ Singapore/ South Korea/ UAE

outage in simple words refers to the loss of electric power supply to a user. State Governments ensuring such compliance would make sure that the Distribution companies don't arbitrarily restrict the electricity supply.

- **Simplified procedure for connection-** In order to ensure ease of access to electricity, the rules have simplified the procedure for applying for a connection by reducing the documentation required to two documents for a 10 KW load connection. Furthermore it has also eliminated the estimation of demand charges for loads up to 150 KW. There are two parts to a commercial electricity bill: Energy charges are based on the total amount of electricity you use, while demand charges are based on your highest "peak usage". The demand charge is determined by the highest 15 minute usage average over the month.
- **Time period to provide a connection-** The rules state that a time period of 7 days, 15 days and 30 days will be applicable to provide a new connection or modify a connection in metro cities, municipal areas and rural areas respectively.
- **Rebate-** A rebate of 2%-5% over bills that have been served with a delay of sixty days or more.
- **Payment of Bills-** The rules seek to push towards a digital economy by shifting bill payments to the online mode. However, for bills worth Rs. 1000 or less can be paid by cash.
- **Prosumers-** Prosumers are a new category of consumers who produce electricity for self-use and inject the excess into the grid, or those who have sola pumps or rooftop units installed.
- **Redressal Forum-** The rules seek to establish a forum at various levels, with 2-3 consumers at each sub-division for ease and efficiency.

In case of any query, we advise to take the online course on **"ELECTRICITY LAWS ONLINE CERTIFICATE COURSE"** awarded by **Dr. Gopal Energy Foundation**.

We welcome nomination from esteemed organizations for reskilling and Up-Skilling of Team members by taking the Course which is the brain of the Power sector.

Trans India Law Associates, Advocates & Legal Consultants

Office: TILA SUITE, JA-120, DLF Tower - A, Jasola District Center, New Delhi-110025
Chamber: TILA Chamber No. 555, New Delhi Court Complex, New Delhi-110 001
Tel.: 91-11-26943664, Fax.: 91-11-26970075 Whatsapp: +91 9810070075

info@tila.in www.tila.in

NEW DELHI | Associates/Consultants all over India & Abroad

Bangladesh/ Cameroon/ China/ Myanmar/ Nepal/ Singapore/ South Korea/ UAE

Power Companies can nominate officers by writing E-mail @registrar@dgef.in or contact @+91-9625374933, Self-Register Online @ www.dgef.in

For More information about Electricity Laws Online Certificate Course, visit https://www.dgef.in/static/docs/V11-Electricity-Laws-Online-Certificate_Course.pdf for Admission/Registration to Electricity Laws Online Certificate Course@ <https://www.dgef.in/online-courses>

For quick registration, WhatsApp Nominations to +91 9810070075.

Trans India Law Associates, Advocates & Legal Consultants

Office: TILA SUITE, JA-120, DLF Tower - A, Jasola District Center, New Delhi-110025 Chamber: TILA Chamber No. 555, New Delhi Court Complex, New Delhi-110 001 Tel.: 91-11-26943664, Fax.: 91-11-26970075 Whatsapp: +91 9810070075
info@tila.in www.tila.in

NEW DELHI | Associates/Consultants all over India & Abroad
Bangladesh/ Cameroon/ China/ Myanmar/ Nepal/ Singapore/ South Korea/ UAE